

AREA PLAN

West Green & Bruce Grove Area Forum & Committee Area Plan – January 2013

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| 1. Active Community Life | Increase communication about local activities. | <u>Homes for Haringey (HfH)</u> Estate bulletins are sent out after every Estate Inspection. Residents are invited to inform the Tenancy Management Officer of an activity taking place they want to promote. | Sharon Morgan – Deputy Director Housing Management, Homes for Haringey | | | Ongoing process. |
| | More notice-boards / use of notice-boards to advertise local activities and groups. | <u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations. | Lorraine Woodhead – Project Manager, Homes for Haringey | Forward plan of communication message posters. New monitoring/refreshing system to ensure communication posters and contact information posters are up to date and in good condition. | April 2013 | Content has been reviewed. Decision is to concentrate on local contact info and borough wide communication messages. – 1 st set of communication messages to go out December 2012. Forward plan of messages to be drawn up to ensure that messages change on a regular basis and are linked to issues related to time of year, etc. New monitoring system to be set up as part of the |

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| 1. Active Community Life (cont) | | | | | | Housing Management restructure. |
| | <p>Make more use of Bernie Grant Arts Centre.</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost.</p> <p>Explore ways of making Goan Community Centre sustainable in order to establish a local community hub.</p> <p>Make use of empty properties</p> <p>Explore future use, by the community, of Keston Road Centre buildings.</p> | <p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – see www.haringey.gov.uk/voluntary_sector_strategy). Key issues the Building Review will consider are:</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest.</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource.</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use. | Dinesh Kotecha – Property Services Manager | | | <p>The review is progressing well and a report went to Cabinet on 18 December 2012 reporting on the overall condition, use/utilisation and potential opportunities for regenerative development of sites. The report will proposed key principles for detailed surveys and engagement in respect of each of the buildings and tenancies during the period January to March 2013.</p> |

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| | | <p>2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p> | | | | |

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| 2. Broadwater Farm Shops / Facilities | | Recommended that Broadwater Farm community infrastructure /amenities is considered as part of a future Area Forum agenda (2012/13). | Phil Harris - Deputy Director for Community Housing Services | | | In August, the Chair of the West Green and Bruce Grove Area Committee met with Council Officers to discuss how this priority could be taken forward. He was informed that the Council is currently considering a wide range of options for investing in housing, regeneration and estate renewal in the borough. It was agreed that discussion on this priority was better suited to a later meeting when officers may have a clearer idea of what may be possible. |
| 3. Community Capacity Building | Local community groups to be trained on how to navigate licensing and planning procedures. | The Planning pages – visit www.haringey.gov.uk/planning-mainpage of the Council website provide a lot of information on planning procedures, appeals processes, | Nick Powell – Head of Carbon Management and Sustainability | Planning training available to local community | 31.01.13 (TBC) | Planning training being devised. PRE Open Day currently being arranged for |

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| | | <p>enforcement and advice. However, the service is happy to present at a future Area Forum meeting.</p> <p>Remit to be discussed at Area Committee on 28th February 2013</p> <p>Neighbourhood Services are producing a pamphlet explaining the role and scope of Neighbourhood Services, including Licensing, Trading Standards and Waste. The pamphlet will explain local powers and ways residents can help enforcement activity.</p> | Zoe Robertson – Engagement & Enablement Manager | <p>groups</p> <p>Leaflet produced</p> | March 2013 | <p>Members and other stakeholders.</p> <p>Leaflet to be produced by end of March 2013.</p> <p>Nick Powell to discuss remit of the training with local councillors on 28.02.2013</p> |
| 4. Community Safety | Strengthen local Safer Neighbourhood Teams (SNTs), as they are currently understaffed. | The police are aware of this local issue. However, recruitment is carried out centrally and must follow a process. This process is currently underway with pressure from Haringey Metropolitan Police Service (MPS). It is estimated that the Police Community Support Officers (PCSOs) will be in place by September 2012. | Mark Long – Chief Inspector Safer Neighbourhoods | | | <p>West Green now has a full complement of 3 PCSOs and an officer has been identified to fill the one PC vacancy.</p> <p>Bruce Grove has received one extra PCSO which awaits further allocation from the centre following recruitment</p> |

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| 4. Community Safety (cont) | | | | | | processes. It has its full contingent of PCs. |
| | <p>Ensure greater engagement between police and community (particularly young people).</p> <p>Ensure SNT has a focus on prevention and education.</p> | <p>The Safer Schools Support Team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The Police are in the process of setting up two new youth panels and there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.</p> | <p>Mark Long – Chief Inspector Safer Neighbourhoods</p> | | | <p>Youth Panels are now in place and promises are set for every secondary school, with activity taking place.</p> |
| | <p>Tackle anti-social behaviour (ASB) on Langham Close, Broadwater Farm, Millicent Fawcett Court and the junction between West Green Road, Langham Road and Westbury Avenue.</p> | <p>Police are aware that these are hot-spot areas and are already directing resources there. Report on progress can be provided at future Area Forums.</p> | <p>Mark Long – Chief Inspector Safer Neighbourhoods</p> | | | <p>As comments.</p> |
| | <p>Tackle drug-dealing on West Green Road, Tottenham High Road and behind Turnpike</p> | <p>Police teams will investigate this and report back at a future Area Forum.</p> | <p>Mark Long – Chief Inspector Safer Neighbourhoods</p> | | | <p>As comments.</p> |

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| | Lane. | | | | | |
| | Tackle vehicle crime on Gloucester, Clonmell and Field Roads. | This is also a known problem. Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum. | Mark Long – Chief Inspector Safer Neighbourhoods | | | As comments. |
| | Improve the entrance area to Bruce Grove overground station to deter anti-social behaviour. | Network Rail, the landowner, has plans to improve the entrance area. The Council's Tottenham Regeneration Team is working with them on the plans. Councillors have received a briefing on this. | Bernadette Marjoram – Director, Tottenham Regeneration Team | Planning enforcement action complied with and closed Development proposals | November 2012 January 2013 | The planning enforcement notice must be complied with by 28 th November. Network Rail is currently evaluating the opportunities for the site and how they can compliment council regeneration plans. They are due to report to us by the end of the year. |
| | Co-ordinate volunteer programme to get parents into work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of Downhill Park, Back to | Volunteer schemes have been run from the Children's Centres. It is an area that we are reviewing and would want to develop further. In addition, Team London – www.london.gov.uk/teamlondon will have a presence at the Employment and | Ngozi Anuforo – Early Years Commissioning Manager Bernadette Marjoram – | | | |

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| 5. Early Intervention | Earth Allotments). | Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners). Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13). | Director, Tottenham Regeneration Team | | | |
| | Develop a community mentoring scheme to support parents locally. | This could be considered as part of the ongoing development of the Children's Centres. The Haringey Welcome Project - funded through the Home Office (visit www.haringey.gov.uk/haringeywelcome) supports newly arrived families in partnership with the Haringey Adult Learning Service (HALS). | Ngozi Anuforo – Early Years Commissioning Manager Naomi Woodlands – Family Support Officer | | | |
| | Source funding for crèche facilities so that parents can attend courses (parenting, ESOL etc.) | It is proposed that there be a crèche at 639 High Road, although this is subject to the completion of the tender process for an operator for the site (2012/13). Recommended that an update is provided at a future Area Forum | Bernadette Marjoram – Director, Tottenham Regeneration Team | New facility in Tottenham | March 2013 | The GLA have advised that the facility at 639 High Road will open early in the new year. A crèche cannot be provided at the centre as it would mean building in new space. |
| | Encourage use of local parks as places of enjoyment and activity. | The Parks Service produces a monthly promotion through the "What's On" guide (www.haringey.gov.uk/time_out_in_haringey) giving details on activities and | Simon Farrow – Head of Client Services, Leisure Services | | | |

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| 6. Health | | <p>events taking place locally. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms.</p> <p>Downhills Park playground requires cosmetic improvements – investigate whether funding available.</p> | | | | |
| | Breastfeeding promotion / education programme. | Haringey has begun the process of UNICEF Baby Friendly (see www.unicef.org.uk/babyfriendly) accreditation for community settings i.e. Health Centres and Children's Centres, which sets the standard for breastfeeding support. An action plan outlining key priorities to improve breastfeeding support has been developed which details the process for achieving accreditation. | Sheena Carr – Senior Public Health Commissioning Strategist | Increase in women who breastfeed in West Green and Bruce Grove | Quarterly data reported to Department of Health and local analysis undertaken on annual basis. | Haringey has passed the Stage 1 Baby Friendly accreditation for community settings. (Feb 2013). |
| | Public health focus on prevention. | Haringey's Public Health Service has a number of ongoing public health programmes underway in the community, including health trainers, physical activity referral, NHS health checks and smoking cessation support. | Fiona Wright – Assistant Director of Public Health | <p>5000 health checks</p> <p>2000 stop smoking through the service</p> | <p>April 2013</p> <p>April 2013</p> | <p>Good engagement from GPs. New community checks. Publicity and marketing ongoing. Good throughput through the service and targeted</p> |

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| | | | | | | approach. |
| 7. Housing | Crackdown on rogue landlords exploiting families and minimum standards. | <p>Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases.</p> <p>Proposal to introduce an additional HMO Licensing Scheme for certain houses in multiple occupation (HMOs) in all or part of the five wards which make up the Tottenham area (Northumberland Park, Bruce Grove, Tottenham Green, Tottenham Hale, Seven Sisters).</p> | Steve Russell – Manager, Housing Improvement Team (Private Sector) | Please encourage all residents to complete online survey form on Haringey Web page or to feedback to Steve Russell any concerns they have by email or in writing. Consultation closes 30 th Nov 2012. | | Steve Russell attending your area forum on 11 th October 2012 and 28.2.2013 gave an update on what is happening in your area and the rest of Tottenham with regards to the proposed additional HMO licensing scheme. Consultation is still underway. |
| | Improve lighting on Park View Road and Reynardson Court (next to police station). | A quote was received from Haringey Council's lighting department for Reynardston Court, but it was not affordable. Negotiations taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Park View Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding. | Sharon Morgan – Deputy Director Housing Management, Homes for Haringey | | To be completed by 31.3.2013. | Budget allocated for project. |
| | Review current repairs budget vs. | A strategic piece of work is being undertaken cross-borough to investigate | Martin Hoctor – Head of Client | | | A reporting tool will be in place by |

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| | replacement budget to address frequently broken stairwell doors. | repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme). | Services & Annual Maintenance, Homes for Haringey | | | March 2013 which will inform the composition of the Capital Programme from 2013/14 onwards. |
| | Designing-in community safety aspects to housing | Langham Close and Millicent Fawcett Court – security doors are hidden down dark alleys and should be brought to the street front. For discussion at future Area Forum. Please note: 'Langham Close' is managed by Clockwork Estates Ltd. | | | | |
| 8. Parks & Green Spaces | Introduce and enforce Dog Control Orders. | Formal consultation will take place on Dog Control Orders (visit www.haringey.gov.uk/dogcontrol) in 2012/13, the outcome of which will be shared with Area Forums. If dog control zones are introduced, the focus will be on enforcement and the encouragement of responsible dog ownership. Recommended that an update is provided at the Area Form scheduled for 23rd April 2013. | Robert Curtis – Team Leader, Tactical Enforcement | | Proposed launch date is 1 st April 2013. | The Dog Control Order report has been put to Cabinet and the proposals accepted. An Implementation Plan has been devised, signs for parks are designed and being ordered and will be going up in Feb/Mar 2013. |
| | Increase summer opening hours of | Leisure Services to investigate the potential and feasibility of extended | Simon Farrow – Head of Client | | | Further discussions will |

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| 8. Parks & Green Spaces (cont.) | Downhills Park café. | opening hours with the HAIL charity that run the café, by July 2012. Recommended that an update is provided at a future Area Forum. | Services, Leisure Services | | | take place in March/April 2013 and a further update will be provided after that. |
| | Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks. | A decision has been taken not to proceed with an Allotments Review in 2012/13. However, should any new opportunities arise information will be provided to the Area Forum (updated 28.05.12) Suggested that an update is provided as a future Area Forum agenda item. | Simon Farrow – Head of Client Services, Leisure Services | | | |
| | Encourage local business to have hanging baskets | Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and shrub displays. This year, the theme is the Jubilee. Jubilee in Bloom – www.haringey.gov.uk/jib is a free competition run by the Council and sponsored by the Sunshine Garden Centre, encouraging and rewarding residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved. | Simon Farrow – Head of Client Services, Leisure Services | | | |
| | Provide advice and support to community groups wanting to tidy up communal gardens. | Part of the new Neighbourhood Action Team's (NAT's) role is to build relationships with schools and community groups. Those interested in | Brian Ellick – NATS Team Leader | | | The area NAO has written to / emailed Schools and resident |

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| 9. Public Realm | | <p>organising a local clean-up can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc).</p> <p>Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14.</p> | | | | <p>associations / community groups in Bruce Grove & West Green. They were advised that if they are interested in organising a local clean up in their area, they can contact the local NAO who will coordinate support from Veolia.</p> <p>A new Resident Enablement scheme being developed for early 2013.</p> |
| 9. Public Realm (cont.) | Clean up the hedge in front of the Tottenham Green Leisure Centre. | Neighbourhood Action Team and Leisure Centre to resolve issue by Summer 2012. | Michael McNicholas – Neighbourhood Action Team Manager | Ongoing | Hedge was pruned and will be monitored again in | The area NATO has liaised with the Parks department who are responsible for maintenance of the hedge. The |
| | | | Zoe Robertson – Engagement & Enablement Manager | Launch of Resident Enablement Scheme | 2013/14 | |

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| | | | | | December | Hedge was pruned in July and is due to be inspected again in December / January. The area NAO also liaised with Veolia and arranged for the hedge to be litter picked. Inspections continues and liaison with Veolia and parks as necessary |
| | Local people to help inform Neighbourhood Action Team's and Veolia's work. | The fastest way to report incidents is through the Council's Report a Problem webpage at Report it: Haringey Council . It is much slower to report an incident via fixmystreet etc. The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents. | Joan Hancox – Head of Neighbourhood Services | | | Report a Problem remains fastest way to report issues or through Veolia contact centre. Love haringey application is currently being trialled by staff |
| | Single Frontline officers to use enforcement powers against fly-tipping etc. | Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out | Michael McNicholas – Neighbourhood Action Team Manager | Fly-tipping pilot now underway | Ongoing | Fly-tip pilot is underway and was a major topic at September 2012 Area Forum. |

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| | | to other areas in 2013/14. | | | | |
| | Merge gyratory plans with wider South Tottenham Regeneration – connecting all regeneration projects. | The two-way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards). | Bernadette Marjoram – Director, Tottenham Regeneration Team | Completed capital scheme | Completion 2014 | For the regeneration projects at Tottenham Green and around Bruce Grove Town Centre we have been working closely with the GLA and TFL to see how the gyratory scheme can be improved, amended or dovetailed with LBH regeneration projects. |
| | Rationalise street furniture. | The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012. | Bernadette Marjoram – Director, Tottenham Regeneration Team | Completed capital scheme | Completion Winter 2013 | LBH have secured funding from the GLA for public realm improvements in Bruce Grove Town Centre, but TFL have come forward with their own de-cluttering scheme which will achieve objectives and enable funding to be use |

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| | | | | | | on other schemes in the Town Centre. |
| | Lighting improvements to Bruce Grove (the road), end of Moorefield Road. | The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations. | Joan Hancox – Head of Neighbourhood Services | | | Nothing further to report |
| | Transport | Request for consultation regarding road safety. For discussion at future Area Forum. | Tony Kennedy - Sustainable Transport Manager or Transport for London depending on location | | | Consultation has been carried out on West Green changes |
| | Bring Jobcentre Plus back to opposite No. 639. | Job Centre Plus is due back at their previous site in April 2012 (opposite 639). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | COMPLETE |
| | Keep Haringey Council services in Tottenham (housing etc) so there are employed people coming into the area every day. | The Tottenham Regeneration Team is pushing central government to bring a major government agency to the area. We are also working with the Greater London Authority (GLA) to develop 639 High Road as a civic hub with business incubation space and a Council presence there (2012/13 onwards) | Bernadette Marjoram – Director, Tottenham Regeneration Team | New facility in Tottenham | March 2013 | The GLA led redevelopment of 639 High Road will be completed in the New Year bringing in new employment through small business occupiers. |
| | Encourage more shops to join Tottenham Traders' Network. | The Tottenham Regeneration Team is working with the Tottenham Traders Partnership | Bernadette Marjoram – Director, | Development of action plan and charter | Charter launched January | Gemma Aked took up the role of Tottenham Town |

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| | | (www.tottenhamtraders.co.uk) to develop their capacity and to get a greater range of businesses involved in their governance. The Tottenham Regeneration Team will appoint a Tottenham Town Centre manager in Spring 2012 who will play a key part in attracting new businesses and investment to the area, as well as working with the Traders Partnership to develop their membership. | Tottenham Regeneration Team | | 2013 Ongoing work programme | Centre Growth Manager in July. Gemma has been helping the TTP with their structures and membership offer. Gemma is also working on a charter approach to improving the look of the High Road and West Green Road. |
| 10. Unemployment | Ensure commitments made by businesses to employ local people are enforced. Regeneration programme needs to help local people develop skills so they can benefit from employment opportunities. | The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next two years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The | Martin Tucker – Regeneration Manager, Employment & Skills | | Ongoing | Work is ongoing with businesses around creating additional jobs for local unemployed people through the Haringey Jobs fund. |

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| 10. Unemployment (cont.) | | <p>programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of the full range of employment possibilities including self-employment.</p> <p>Cabinet Report and Haringey Jobs Fund Prospectus can be viewed at www.haringey.gov.uk/haringeyjobsfund</p> | | | | |
| | Council to facilitate the development / relocation of jobs to Tottenham. | The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and the Hale will all create jobs in Tottenham. | Martin Tucker – Regeneration Manager, Employment & Skills | | In place November 2012 and ongoing | The Council and Spurs have agreed on the approach to recruiting local unemployed people to new jobs created as a result of the development of the new stadium and supermarket. Ongoing work to capture local employment at hale village including new reporting arrangements. |

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| | Voluntary sector and other partners to promote work opportunities to young adults. | Team London (www.london.gov.uk/teamlondon) will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | |
| | Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre. | Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. The Council will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | |
| 11. Youth Provision | Bruce Grove Youth Centre should be open every day. | Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a four-month programme up to the Summer holidays. The programme will most likely run 5 nights a week from 4pm to 8pm. | Jahan Dhondy – Youth, Community and Participation | Successful summer programme with a wide variety of activities. The centre is currently open 3 nights per week with a 4 th evening being used for the young commissioners' | Ongoing | Potential development of garden space at the rear of the building with Harington Scheme. Continued encouragement and support for 3 rd sector organisations in order to develop extended provision. |

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| | | | | programme. In addition Unity online radio is based at Bruce Grove | | |
| | Develop local work experience / apprenticeship schemes for young people. | The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14). | Martin Tucker – Regeneration Manager, Employment & Skills | | | |
| | Commission churches to offer after school clubs / youth engagement projects. | Unfortunately, this is not feasible as it is a) funding dependant and b) not compliant within procurement requirements. However, Youth Services can work with churches to ensure that they are prepared for commissioning - (this is work Youth Services are already engaged in with Highway Church). | Belinda Evans – Head of Youth, Community and Participation | Support offered to Third Sector groups (inclusive of Faith groups) to become commissioning ready Young Commissioners have been trained to deliver training to Faith groups so that there is an | | |

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| | | | | increased understanding of commissioning In particular Highway Youth Club has had targeted training to ensure that their after school provision is of the highest quality | | |